

## SERVICES FOR STUDENTS

You may schedule an appointment with us for any reason, including academic, financial, or personal distress. You may also be referred to meet with us by a concerned instructor, advisor, or staff member.

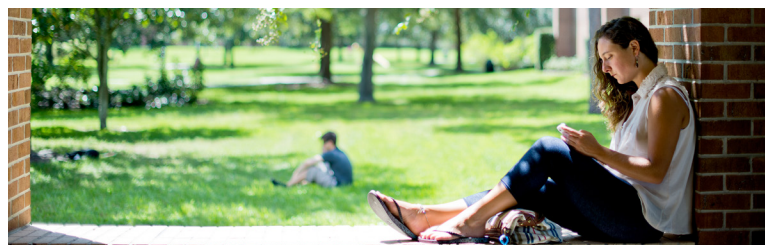
Our staff will:

**Assess** the type(s) of assistance or resources that you may need.

**Assist** you in accessing on-campus and off-campus resources.

**Identify** support systems and **remove** obstacles preventing your personal or academic success.

**Follow up** to ensure your personal care plan is helping you stay on track.



## STUDENT EMERGENCY

### INTERVENTION PROGRAM

You may apply for support in emergency or crisis situations, including homelessness, an unforeseen emergency, crisis, or catastrophic event.

## CLASS ABSENCE NOTIFICATIONS

Unforeseen events may occur that cause you to be absent from class, including an illness, bereavement, or accident. In these situations, you should notify your instructors as soon as possible in order to apprise them of the circumstances leading to your absence and develop a plan to make up missed coursework.

**We encourage you to contact us if you require assistance with a class absence notification.**

### FROM UNIVERSITY BLVD

*Make a right onto Gemini Boulevard*

*Continue until Parking Garage B is on your left, and the Recreation and Wellness Center is on your right*

*Make a left into Ferrell Commons and continue past Pride Commons and 63 South*

*Student Care Services is directly ahead, next to the Apollo/Libra Mail Center*

### FROM GARAGE B

*Recreation and Wellness Center is on the right*

*Make a left into Ferrell Commons and continue past Pride Commons and 63 South*

*Student Care Services is directly ahead, next to the Apollo/Libra Mail Center*

### FROM THE STUDENT UNION

*Go past College of Sciences building on the right-hand side*

*Continue straight with Chemistry building on the left and Mathematical Sciences building on the right*

*Make a left at the Apollo/Libra housing community mailboxes*

*Student Care Services is the second-to-last door on the left-hand side next to the Apollo/Libra Mail Center*



📍 FERRELL COMMONS 138

☎ 407-823-5607

✉ CAREMANAGER@UCF.EDU

🔗 SCS.SDES.UCF.EDU



## Student Care Services

UNIVERSITY OF CENTRAL FLORIDA





## WHO WE ARE



**Student Care Services** offers guidance to students experiencing a distressing situation that significantly impacts their academic or personal success. Our staff work directly with students, offering support and referrals to appropriate community resources.

Student Care Services is also home to **UCF Cares**, an umbrella of programs and resources dedicated to fostering a caring community of Knights.

FROM **CARING** COMES **COURAGE**



## COMMON QUESTIONS

### WHAT DO SCS STAFF DO?

Our care managers can help students identify and overcome barriers that affect a student's ability to be successful here at UCF. These barriers can be academically related, but they can also include mental health concerns, financial concerns, or personal concerns.

Staff can help students get involved or connected on campus or within the community. Sometimes it can be difficult to navigate the University system in order to access services or resources. Staff can help students navigate these services or develop an action plan for academic success.

### WHY DO I NEED SCS?

Some students can connect with resources on their own. However, it can be helpful to have a university staff member ensuring that you can connect with your advisor, financial aid, counseling or medical services, and university involvement. We can help bridge the gap.

### WHEN SHOULD I CONNECT WITH SCS?

You should contact us if you feel that you are in distress and not sure where to get help, if you are no longer able to balance academic and personal responsibilities, if you have an unexpected health issue and need support, if you have an unexpected financial crisis and you may lose housing or financial support, or if you want to become more involved or connected on campus.

*If you are experiencing immediate crisis or distress, call:*

# 911

University Police  
407-823-5555

CAPS Crisis Hotline  
407-823-2811

### HOW DO I CONNECT WITH SCS STAFF?

To connect with our staff:

- Call 407-823-5607 during regular business hours (Monday through Fridays, 8am-5pm) and ask to schedule an appointment
- E-mail us at [caremanager@ucf.edu](mailto:caremanager@ucf.edu)
- Stop by Ferrell Commons, 138

If you need immediate assistance after business hours, please contact the University Police Department or the Counseling and Psychological Services Crisis Hotline.

### IS THIS A CONFIDENTIAL SERVICE?

Case management is not therapy or counseling, so confidentiality may not apply. Staff will only share your information on a need-to-know basis, if it is essential for coordinating care.

*For more information, visit our Frequently Asked Questions at <http://scs.sdes.ucf.edu/faq>*