

# Kathryn T. Hutchinson, Ph.D. Vice President for Student Affairs

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The new academic year is such an exciting time for us as a community: We welcome our new students to campus and reconnect with those who are returning. As you continue to engage and guide our students to achieve their academic and personal best, we have compiled a directory of the many **support services** located on campus to serve as a helpful tool.

Please share with students and colleagues.

Thank you again for your dedication to our students.

Together, we are . . . St. John's!

### **University Learning Commons (ULC)**

The ULC is conveniently located in St. Augustine Hall, room 103, next to the Library Café. Students can schedule an appointment with a peer or professional tutor by visiting the office or calling 718-990-3228; 718-990-6566. Additionally, the ULC has initiated online appointments, which allows students to view tutor availability and schedule an appointment. Visit the <u>University Learning Commons</u> website for information including hours of operation, late-night assistance, and a list of subjects in which academic support is available. If your academic concentration is not listed, it is because we did not receive student requests for tutoring in that subject matter or the ULC is in need of a student tutor in that subject matter. To that end, we encourage and accept faculty recommendations for future peer-tutors.

#### **University Writing Center (UWC)**

The UWC is located in St. Augustine Hall, room 150, within the Institute for Writing Studies (across from the Freshman Center). Students can schedule an appointment online or walk in for a session with a peer tutor. They may also receive support through online chat sessions or by e-mailing a paper. Visit the Writing Center website to access their scheduling system. The Writing Center can be reached by phone at 718-990-2171 (Queens) or 718-390-4158 (Staten Island). Faculty members are invited to bring their classes to the Writing Center, where consultants will give a brief introduction to their mentoring approach. Faculty are also encouraged to share writing assignments or syllabi with the center so consultants and students can reference the materials during sessions. Support for writing is available at any stage (understanding an assignment, getting started, revising, editing, reviewing faculty feedback) and at any level (first-year, upper-level undergraduates, graduate students, and faculty). Faculty who encourage students to work with the University Learning Commons. Writing Center, and library are thinking about the relationship among learning, reading, and writing in their courses and may therefore find the support of the Writing Across the Curriculum (WAC) program helpful. The WAC program is also housed with the Institute for Writing Studies. Call 718-990-6910 or view the WAC program website for more information.

#### **University Libraries**

St. John's fosters learning and self-directed inquiry by helping students navigate the rich and

complex world of recorded knowledge, and by maintaining a collection tailored to support the University curriculum. Librarians assist students with problems such as accessing course readings, choosing research topics, finding appropriate source material, formatting bibliographies, and using information ethically. Librarians are available to consult with students one-on-one, and will refer students to the Institute for Writing Studies, the University Learning Commons, or other academic support services, as appropriate. The libraries in Queens and Staten Island are open a combined 91 hours per week, and online resources are available all hours at the <u>University Libraries</u> website. Students may obtain assistance in person at the third-floor reference desk in Queens, at the reference desk in the Loretto Memorial Library on Staten Island, online through the <u>Ask Us!</u> website, or via text at 917-652-6936. Students may reserve group study rooms at the third-floor service desk in Queens, or by calling 718-990-6850

#### **Center for Counseling and Consultation (CCC)**

CCC staff is dedicated to helping students who may be experiencing personal or emotional difficulties that interfere with their ability to perform well. Services include assessment, individual and group counseling, crisis intervention, and consultation and referral. Psychiatric consultation is also available when appropriate. The center operates within a short-term counseling model and students with more long-standing or specialized issues will be helped to find more appropriate resources within the community. As part of the Department of Student Wellness, the Center for Counseling and Consultation staff also work closely with all members of the St. John's community to help create a healthy and balanced environment to foster both personal wellness and strong emotional development. All services are free and confidential within the limits of legal and ethical restrictions. To make an appointment, please call 718-990-6384. The office is located in St. Louise de Marillac Hall, room 130. Visit the Center for Counseling and Consultation for more information.

## **University Career Services**

University Career Services serves as a resource to students throughout their time at St. John's by teaching them essential skills and encouraging personal responsibility to explore and achieve career goals. Students are empowered to engage in self-assessment, career exploration, job-readiness skill training, internships, and other experiential learning opportunities, as well as employment services. The dedicated team of career advisors focuses on helping to create opportunities for students, alumni, faculty, and employers to engage in mutually beneficial partnerships that meet the needs of an evolving and global workforce. University Career Services is located in Chiang Ching-kuo (CCK) Hall, and students can arrange for individual appointments by calling 718-990-6375. Students may also access CareerLink and other online resources through the Career Services tab on MySJU. Visit University Career Services for more information.

# The Global Language and Culture Center (GLCC)

The GLCC is a language resource center where students can practice one or several of the 14 languages currently offered at St John's University. Students do not have to be registered in a language class to utilize the center. Through immersion and interaction, with the help of trained language specialists, they will build on the language skills acquired in the classroom in a convivial and pressure-free atmosphere. The center offers large seating areas in a library-like setting for studying and group gathering. It is equipped with individual language pods, computers, large-screen televisions and reference material. Tutors and graduate assistants will help students prepare and review for quizzes, tests, and exams. The GLCC is located in St. John Hall, rooms 104–106. Individual appointments are 30 minutes and can be scheduled through MySJU (go to the "Academics" tab, scroll down to "Global Language and Culture Center" on the right, and click on "Make an appointment"). For more information, including hours of operation, visit the GLCC website or call the GLCC Help Desk at 718-990-6293.

#### **Campus Ministry**

Campus Ministry welcomes all faiths and invites everyone to be a part of our campus community! Campus ministers are excellent resources and are always available for any type of counseling, spiritual guidance, supportive service, or referral information. Campus Ministers can be found in offices across campus; some live in the residence halls while others travel with the athletic teams. All seek to be a pastoral, supportive presence with students on the journey through St. John's that leads to personal, spiritual, and professional growth. Campus Ministry offers programs that help connect our students to opportunities of faith development, Vincentian service, social justice, leadership, and building community. Feel free to stop by the Campus Ministry office located in St. Louise de Marillac Hall, room 239.

### Food Insecurity

A student's inability to consistently obtain nutritious food is a serious concern. If you learn about or have knowledge of a student who may be food insecure, or a student approaches you concerning this type of need, please refer them to or contact Jackie Lochrie, Acting Dean of Students, at 718-990-6568; <a href="lochriej@stjohns.edu">lochriej@stjohns.edu</a> or Tori Santangelo, Associate Vice President for University Ministry, at 718-990-1363; <a href="mailto:santangv@stjohns.edu">santangv@stjohns.edu</a>. Please visit <a href="mailto:Food">Food</a> <a href="mailto:Insecurity">Insecurity</a> for additional information on this important topic.

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